

CABIN CREW CONVERSION TRAINING PROGRAMME DHC-8 Q400

COURSE OBJECTIVE

In accordance with ORO.CC.125 Subpart Cabin Crew “Conversion and Differences Training”, an applicant must complete appropriate training before undertaking assigned duties. It shall include conversion training before being assigned to operate the DHC-8 Q400 as a cabin crewmember. The content of the course has been defined having taken into account a typical Croatia Airlines’ cabin crewmember’s previous experience.

This course has been designed to provide applicants who are new to the DHC-8 Q400 training which includes the use of all safety equipment and all applicable normal and emergency procedures. It includes training and practice on the actual airplane.

QUALIFICATION AND EXPERIENCE REQUIREMENTS

All applicants undertaking the “Cabin Crew – Conversion Training DHC-8 Q400 Course” must be in possession of the following:

1. Valid Attestation
2. Valid Croatia Airlines’ issued Cabin Crewmember Certificate
3. Valid medical certificate
4. Valid Airbus 319/320 license endorsement

Applicants shall have at least 300 block hours of total operational experience (including experience from another operator)

CREDIT FOR PREVIOUS EXPERIENCE

- Airplane Type Specific CRM may be credited for those candidates already within the validity of the required 3 year CRM cycle
- Cabin crewmembers may be credited for actual (practical) fire and smoke training since the fire fighting and protective breathing equipment on the DHC-8 Q400 are the same as those used on other aircraft types (Airbus 319/320) forming part of Croatia Airlines’ fleet. This exemption is valid if the cabin crewmember is within the validity of their personal 3 year check.

TRAINING OVERVIEW

THEORETICAL TRAINING

| Topic | Duration |
|-------------------------------------------------------|----------|
| Discipline and Responsibilities | 1 |
| Aircraft Familiarization | 3 |
| Standard Operating Procedures – Q400 Differences only | 3 |
| Systems and Emergency Equipment | 3 |
| Evacuation procedures & other emergency situations | 3 |
| Airplane Type Specific CRM | 1 |

PRACTICAL TRAINING

| Topic | Duration - As appropriate |
|------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| Emergency procedures, to include pilot incapacitation | |
| Actual operation and opening of all types of exits: normal & emergency exits | |
| Emergency evacuation training | |
| Evacuation through emergency exits | |
| Evacuation procedures, to include crowd control techniques | |
| Evacuation procedures, to include crowd control techniques | Evacuation procedures, to include crowd control technique |
| Location, removal and handling of all emergency equipment, to include the donning of lifejackets, portable oxygen and protective breathing equipment | |