



To: Croatia Airlines Selling Offices, Selling Agents & GSA

Date: 12DEC2022

Subject: **Amendments to OU NAME CHANGE POLICY**

- in accordance with the currency change in Croatia with effective date 1 January 2023 please find below HRK amounts converted to EUR
- the fixed conversion rate is 1 EUR = 7,53450 HRK
- all terms/procedures remain the same

**Name change:**

Charge 20€ for name change.

For PNRs containing segments for travel only within Croatia charge €15 (VAT should not be collected).

In case ticket will be refunded, name change fee remains non-refundable.

**After ticketing:**

Charge applies for all OU tickets issued for transportation wholly within Croatia									
FARE TYPE	EASY	OPTI	FLEX	BWISE	BUSY	GROUPS	REWARD	ID/AD/ZED	IT/NEGO/SEAMEN
Name update	€ 13	€ 7	FREE	FREE	FREE	FREE	waiver required	waiver required	waiver required
Name change	€ 30	€ 15	€ 10	€ 30	FREE	€ 7	not allowed	not allowed	waiver required
VAT must not be added to the charge.									

Charge applies for all OU tickets if the itinerary contains at least one international sector									
FARE TYPE	EASY	OPTI	FLEX	BWISE	BUSY	GROUPS	REWARD	ID/AD/ZED	IT/NEGO/SEAMEN
Name update	€ 70	€ 40	FREE	FREE	FREE	FREE	waiver required	waiver required	waiver required
Name change	€ 120	€ 70	€ 40	€ 120	FREE	€ 40	not allowed	not allowed	waiver required

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