

File Ref. No: _____

Poštovani putniče!

Ispričavamo se zbog nedolaska vaše prtljage i mogućih neugodnosti koje ste zbog toga imali. Niste li dobili vašu prtljagu u roku od pet dana, molimo vas da popunite ovaj obrazac i pošaljete ga, radi daljnjeg traganja, na sljedeću adresu:

Croatia Airlines d.d.
Centralna služba traganja
10150 ZAGREB - Pleso
Hrvatska
Tel.: 00385 1 616 4564 ili 00385 1 616 4567
Fax.: 00385 1 6265 192

Molim ispunite tiskanim slovima

Dear passenger!

Please accept our sincerest apologies for the delay in locating your baggage and any inconvenience caused. If you have not received your baggage within five days, please complete this form and send it, for the purpose of further tracing, to the following address:

Croatia Airlines d.d.
Central Baggage Tracing Department
10150 ZAGREB Airport
Croatia
Tel.: 00385 1 616 4564 or 00385 1 616 4567
Fax: 00385 1 6265 192

Please fill in with block letters.

Ime i prezime
First and last name _____

Stalna adresa stanovanja
Permanent address _____

Kontakt telefon/ Contact Telephone

Mobitel/Cellular Telephone

Poslovni telefon / Business Telephone

E-mail :

Jeste li gubitak već negdje prijavili **Da / Ne**
Have you already reported the loss **Yes / No**

Datum prijave gubitka prtljage
If yes, please enter the date

Opis izgubljene prtljage

Description of the lost baggage

Boja / Colour

Materijal / Material

Proizvođač / Manufacturer

Težina / Weight

Je li prtljaga obilježena vašim imenom, prezimenom i adresom?
Was there a name and address label on your baggage?

Ne / Da
No / Yes

Ako je odgovor **DA**, upišite adresu
If **YES**, please enter the address _____

Gdje ste posljednji put vidjeli prtljagu? / Where did you last time see your baggage? _____

Posebne oznake na prtljazi
Special markings on the baggage _____

Datum kupnje
Purchase date _____

Cijena
Price _____

Molimo priložite: Kopiju vaše putne karte i prtljažnog privjeska te kopiju prijave gubitka
Please attach: A copy of your passenger ticket , baggage label and the claim report

Puni naziv vaše banke i adresa
Your bank name and address _____

Potpuni broj kunskog računa
Bank account No. _____



POPIS SADRŽAJA

Molimo ispunite novi obrazac za svaki komad izgubljene prtljage

Broj komada/Number of bags

Opis stvari (vrsta, materijal, boja, proizvođač)/

Description of articles (type, material, colour, manufacturer)

Kupljeno (godina)/Purchased (year)

Cijena/Price

Primjer/Example:

1 par/pair

Muške smeđe cipele (marka) broj 44 / Man brown shoes (brand) size 44

Godina/Year

USD/EUR

[illegible]

CONTENTS LIST

Please fill in separate form for each lost bag.

Potvrđujem da su navedeni podaci istiniti i potpuni
I hereby certify that the above given details are true and complete.

Datum/Potpis
Date/Signature