

EXCESS VALUE DECLARATION

In accordance with Regulation (EC) No. 889/2002

Passenger Information	Flight Data (filled out by carrier)
First name:	Ticket number:
Family name:	Booking code:
Address:	EMD number:
Telephone number:	
E-mail address:	
Flight number/Date:	

Important Information:

Croatia Airlines offers you the option of setting higher liability limits for baggage checked on our flights. You should fill in the Excess Value Declaration form and pay for the fees incurred which will increase the carrier's liability limits to the declared value but will not exceed the maximum amount of 2.000 euro per passenger.

If you would like to submit an Excess Value Declaration, please complete the table on the reverse as accurately as possible. Important: Don't forget to list all the items you are carrying, plus the outer container(s) (suitcase, travel bag, etc.)!

The declaration of higher value is not allowed for all items that are excluded from the liability in the Croatia Airlines' General Conditions of Carriage and which are forbidden as checked baggage (and its contents).

Due to technical reasons, please send the completed Declaration to us AT THE LATEST 24 hours prior to departure on e-mail address: contact@croatiaairlines.hr.

The following rules and conditions apply:

For each Excess Value Declaration a supplementary fee of 5% of the declared value will be levied prior to travel. Declaration values must exceed 1.519 SDR (approximately equivalent to 1.853 euros) but may not exceed 2.000 euros per passenger. This amount may only be paid using a valid credit card.

The liability of carrier for baggage where special declaration is made and supplementary fee paid, is higher and capped to the value declared, but will not exceed the maximum amount of 2.000 euro per passenger.

An Excess Value Declaration may only be submitted if your flight is operated by Croatia Airlines and your ticket has a Croatia Airlines ticket number.

An Excess Value Declaration is valid for one continuous flight journey in one direction, i.e. for either the outward flight or the return flight, including transfer(s) but not including any overnight stop(s) between the individual legs. If you wish to have coverage for both your outward and return flights, you will need to submit two declarations.

Croatia Airlines reserves the right to check the declared items prior to departure.

In the event of a damage claim you will need to provide proof of value (purchase receipt) for every single item.

Croatia Airlines is liable for destruction, loss, delay or damage to the declared items up to the declared value if damage is proven.

Croatia Airlines is not liable for damage due to:

- defective baggage, improper packing or closure
- carriage in checked baggage of perishable and/or fragile items
- normal wear and tear
- for damage caused by or connected with security checks performed or ordered by government authorities

In the event of damages, Croatia Airlines will reimburse the costs of repair for the affected items. If the items are irreparable, Croatia Airlines will reimburse you for the fair market value of the items up to the amount stated in the Excess Value Declaration. The fair market value shall be the replacement cost of the items minus depreciation for age and normal wear and tear.

If the declared value is too low, Croatia Airlines is only liable up to this declared value.

The supplementary fee is non-returnable.

The Croatia Airlines General Conditions of Carriage apply.

Please keep the completed form with you throughout your entire journey and show it at the check-in desk. In the event of damages, please indicate that you have submitted an Excess Value Declaration.

I confirm that I have read, understood and that I accept the above stated rules and conditions.

Date:

Signature:

